



Workday Ranks Best in KLAS Four Years Running

#1 Enterprise Resource Planning and Talent Management 2018–2021



Our customers have spoken: Workday is Best in KLAS for ERP and Talent Management four years in a row.*

How did Workday score?

Culture	Loyalty	Product
B+	A	B+
Operations	Relationship	Value
B	B+	B

1ST
87.0
Workday Ranked
Best in KLAS
(ERP)

How do vendor solutions compare?

ERP Average: 77.7,
Software Average: 82.4

	Score	Culture	Loyalty	Product	Operations	Relationship	Value
2. Premier	86.0	B+	B	B	A-	B	A
3. Oracle	83.3	B	B+	B	B-	C+	B
4. Allscripts	69.5	C	D	C	C	C-	C
5. Infor	66.5	D	D	C	D+	C	D

Workday is proud to earn top KLAS honors.

KLAS research on real-world performance based on end-user data is renowned throughout the healthcare industry. As a pioneer in enterprise cloud applications, our customer feedback reveals that Workday continues to lead the market in driving tangible outcomes for healthcare organizations. We work closely with our customer community to invest in the areas that matter most for healthcare organizations and constantly innovate at the pace of change.

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Workday has contributed positively to ROI. We were able to get better detail, better reporting, and a better end-user experience for the procurement functionality.**

CFO of a Workday Customer, August 2020

Key Benefits

- Reduce risk and manage performance with real-time visibility
- Stay ahead of industry change with continuous planning
- Improve resilience and control spend with strategic supply chain management
- Rapidly secure and redeploy talent using a skills-based approach
- Boost efficiency with ML-driven automation and mobile access

Key Product Areas

Financial Management

- Accounting and Finance
- Audit and Internal Controls
- Consolidate and Close
- Expenses
- Projects
- Grants Management

Supply Chain Management

- Strategic Sourcing
- Procurement
- Inventory

Human Capital Management

- Human Resource Management
- Recruiting
- Talent Management
- Learning
- Compensation and Benefits
- Payroll Management
- Time and Absence
- Talent Optimization
- Case Management

Reporting and Analytics

- Core Reporting and Analytics
- People Analytics
- Prism Analytics

Enterprise Planning

- Financial Planning
- Workforce Planning
- Operational Planning

Proven in the Cloud, Proven for Healthcare

Healthcare organizations of all sizes depend on Workday to provide the business foundation for delivering exceptional care. We offer a comprehensive solution for your entire organization so you can better manage resources, adapt quickly to change, and attract, develop, and retain the best talent.

We're proud to say that more healthcare organizations are live with Workday for financial management, human capital management, and supply chain management than with any other cloud solution. Our product quality and comprehensive functionality are why we consistently score the highest in the Product category across ERP vendors ranked by KLAS. See what's possible with Workday:

- Drive faster decisions with deep insights powered by real-time transactions.
- Remain agile with configurable business processes to support evolving care delivery and business models.
- Increase efficiency with automated workflows and a comprehensive mobile app that lets staff focus on patient care.
- Empower clinicians with frictionless onboarding and personalized development opportunities.

Healthcare's Partner for a Changing World

At Workday, our success depends on your success. We are the only vendor in the KLAS ERP market segment to earn a grade of "A" in the Loyalty category, meaning that Workday customers recommend us to their peers. KLAS' research also independently validates our Workday Customer Satisfaction score of 97 percent. As a company that is committed to supporting the future of healthcare, we're honored that 98 percent of our customers told KLAS that Workday is part of their long-term plans, and 98 percent report they would purchase the system again.

We also help healthcare organizations accelerate time to value, with a proven track record of on-time, on-budget deployments. Our customers also benefit from being on one version of the software. This creates a community where leaders from healthcare and beyond can share best practices and innovate together.

To explore how Workday can work for you, please contact Sales at workday.com/contact.

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Each year, thousands of healthcare professionals across the globe take the time to share their voice with KLAS. They know that sharing their perspective helps vendors to improve and helps their peers make better decisions. The Best in KLAS report and the awards it contains set the standard of excellence for software and services firms.

Adam Gale,
President, KLAS February 2021

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Workday is one of the best organizations that I have worked with. The executives get appropriately involved when they need to. Workday employs smart and ethical people. The vendor has an innovative way of looking at things that people have done for years. They find ways to make these things stay fresh and different.**

CIO of a Workday Customer,
October 2020

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We really love the system. It has done great things for us as an organization to take our health system to the next level. I really like working with the vendor. They are very valuable. We will see a lot more healthcare organizations moving to the Workday system over the next couple of years, for sure.**

VP/Other Executive of a Workday Customer,
November 2020

* 2018-2021 Best in KLAS: Software and Services Report, © KLAS 2020

** Selective commentary about Workday in 2020. For complete view, visit klasresearch.com.

